

2026

CITIZEN-CENTRIC REPORT



WHO WE ARE

Mission

To foster, promote and maintain professionalism and Public Trust by striving to develop the welfare of wage earners and job seekers while adhering to policies and procedures set forth, in pursuant to authority, as provided by law.

Vision

Enabling all employees to reach their full potential in the workplace.

Empowering individuals through collaboration and innovation, so that they may provide world-class service to the public.

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DEPARTMENT OF LABOR

P.O. BOX 824

ROTA, MP 96951

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Harry James A. Masga
Resident Department Head



Prudencio A. Manglona
Labor Law Enforcement Officer



Angelina M. Cabrera
Labor Certification Worker I

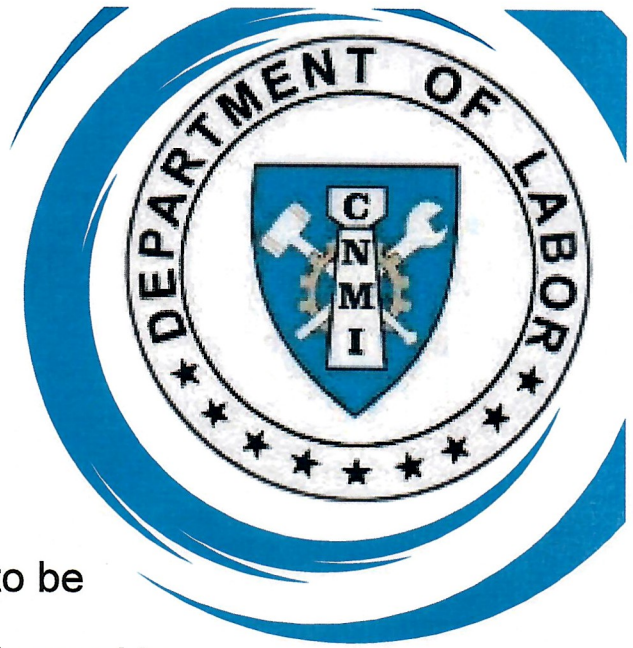


Mary Lou B. Quitugua
Administrative Officer I



Eugene M. Ogo
Labor Law Enforcement Specialist III

PERFORMANCE



- Ayuda Network (assisting NAP Recipients to be placed for employment for a short period of employment, like mowing grass, garbage disposal by request of non commercial employers).
- Business Establishment Quarterly Visits
- Follow up Anonymous Complaints from Community regards to illegal employment(s)
- Leadership Meetings between Saipan & Tinian DOL
- Assisted WIA with their Outreach
- Attended trainings offered by various agencies (Suicide Prevention (988 program), Mental Health, OPM, UCEDD, DPS, Northern Marianas Coalition Against Domestic & Sexual Violence, Northern Marianas College Tech PIECS
- Beautification Projects

FINANCES

■ **\$158, 051.00**

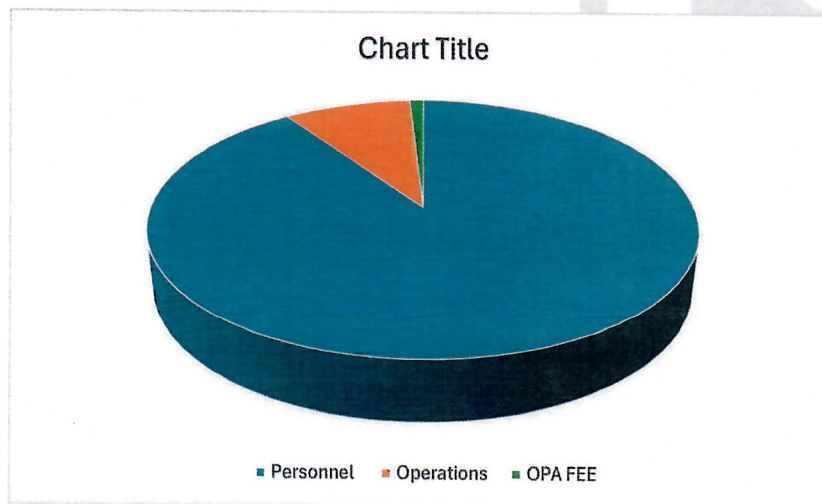
Personnel (5)

■ **\$15,504.00**

Operations

\$1,669.38

OPA Fee



CHALLENGES



FUNDING BUDGET

Our agency continues to face significant constraints related to funding. Limited funding has impacted our operational capacity, staffing levels and our ability to fully implement critical programs and services for our workforce.

1. Insufficient Operational Funding - Limited resources to cover essential operations, maintenance and program delivery.
2. Staffing Shortages - Difficulty in recruitment and retention of staff due to budget limitations.
3. Program Implementation - Delays and constraints in implementing vital programs such as Disaster Unemployment Assistance (DUA) and other employment services.
4. Resources Needs - Need for additional technical and training resources to improve efficiency and service delivery.

PRIORITIES

1. Workforce Development and Employment Services - Enhance job matching, career counseling, and training programs to improve employment opportunities for our island.
2. Funding Stability and Resource Management - Secure stable and adequate funding sustain agency operations. Retain qualified staff and maintain essential services.
3. Disaster Response Readiness - Strengthen preparedness for Disaster Unemployment Assistance (DUA) and other emergency workforce programs, including coordinations with federal partners and CNMI.
4. Programs Compliance and Accountability - Ensure full compliance with federal and local labor laws, grants requirements, and financial accountability standards.
5. Staff Capacity Building - Provide training and professional development for staff to improve service delivery and operational efficiency.
6. Strengthening Partnerships, Modernization of Systems and Public Outreach and Awareness.